Frequently Asked Questions (FAQ)

1. What is the offer?

Shahjalal Islami Bank Debit and Credit Cardholders can enjoy a 12% discount on the base fare when purchasing tickets through Biman's official website (www.biman-airlines.com) & the Biman Mobile App by using the promo code "ENJOY54BG".

2. What is the validity period of this offer?

The offer is valid as follows:

- Date of ticket purchase : 1st January 2026 to 4th January 2026.
- Date of travel commence: Any date.
- Date of travel ends : As per ticket validity.

3. What is the booking and ticketing process to avail the discount?

The booking and ticketing process is as follows:

- Visit www.biman-airlines.com or Biman's Mobile App.
- Select your desired flights.
- Apply the promo code ENJOY54BG at checkout.

4. Which routes are eligible for this discount?

The discount is applicable across all domestic and international routes of Biman Bangladesh Airlines.

5. Which travel class is applicable under this offer?

All service classes and RBDs are eligible for this offer.

6. Which journey types are eligible for this offer?

The offer is valid for both one-way and return (round-trip) tickets.

7. Is the discount valid for child and infant fares?

Yes, child and infant tickets are eligible for this offer.

8. Is it possible to refund or revalidate a ticket?

Yes, ticket refunds and revalidations are allowed according to Biman Bangladesh Airlines' standard tariff rules.

9. Are there any restrictions on this offer?

Yes, terms and conditions apply in accordance with Biman Bangladesh Airlines' Tariff Rules.

10. What is Biman Bangladesh Airlines' helpline/contact number?

Biman Bangladesh Airlines' helpline is 13636 for any inquiries or assistance